

NON-DISCRIMINATION NOTICE

Discrimination is Against the Law

Southpoint Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Southpoint Surgery Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Southpoint Surgery Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please contact our Risk Management Director, Melissa Stone, at: 919-595-8450. If you believe that Southpoint Surgery Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Risk Management Director, Melissa Stone at: 919-595-8450, fax: 919-287-3225, or email: melissa.stone@ncspecialtyhospital.com

Or please write to address:

Southpoint Surgery Center
Attn. Risk Management Director
PO Box 15100
Durham, NC 27704

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Risk Management Director is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

You can also call: 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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